zendesk support

Make it right

Zendesk Support is a beautifully simple system for tracking, prioritizing, and solving customer support tickets.

We support you, you support your customers

Zendesk Support puts all your customer information in one place. Everything you need lives in a single location, so that communication between you and your customers is efficient, relevant, and personal.

- **Customer service for humans**
  Build trust with customers by offering responsive and personalized support on the channels they prefer.

- **Powerful, productive agents**
  Set agents up for success with effective tools for collaboration, information gathering, and automation.

- **Self-service satisfaction**
  Give customers 24/7 support with easy access to the answers they need, wherever they are.

"Zendesk is the hub, the central tool we connect everything to. And as we grow and scale, there's a push to continue to centralize and to ensure that when agents log into Zendesk, everything is there."

Chris Wilson, Director of Technical Support at Shopify